

Client-Side Multivariate Testing

Howard Abrams
@howardabrams

<http://github.com/howardabrams/labrats>

Client-Side Multivariate Testing







Experimenting
on your
Customers

like

Lab Rats

for

Fun & Profit





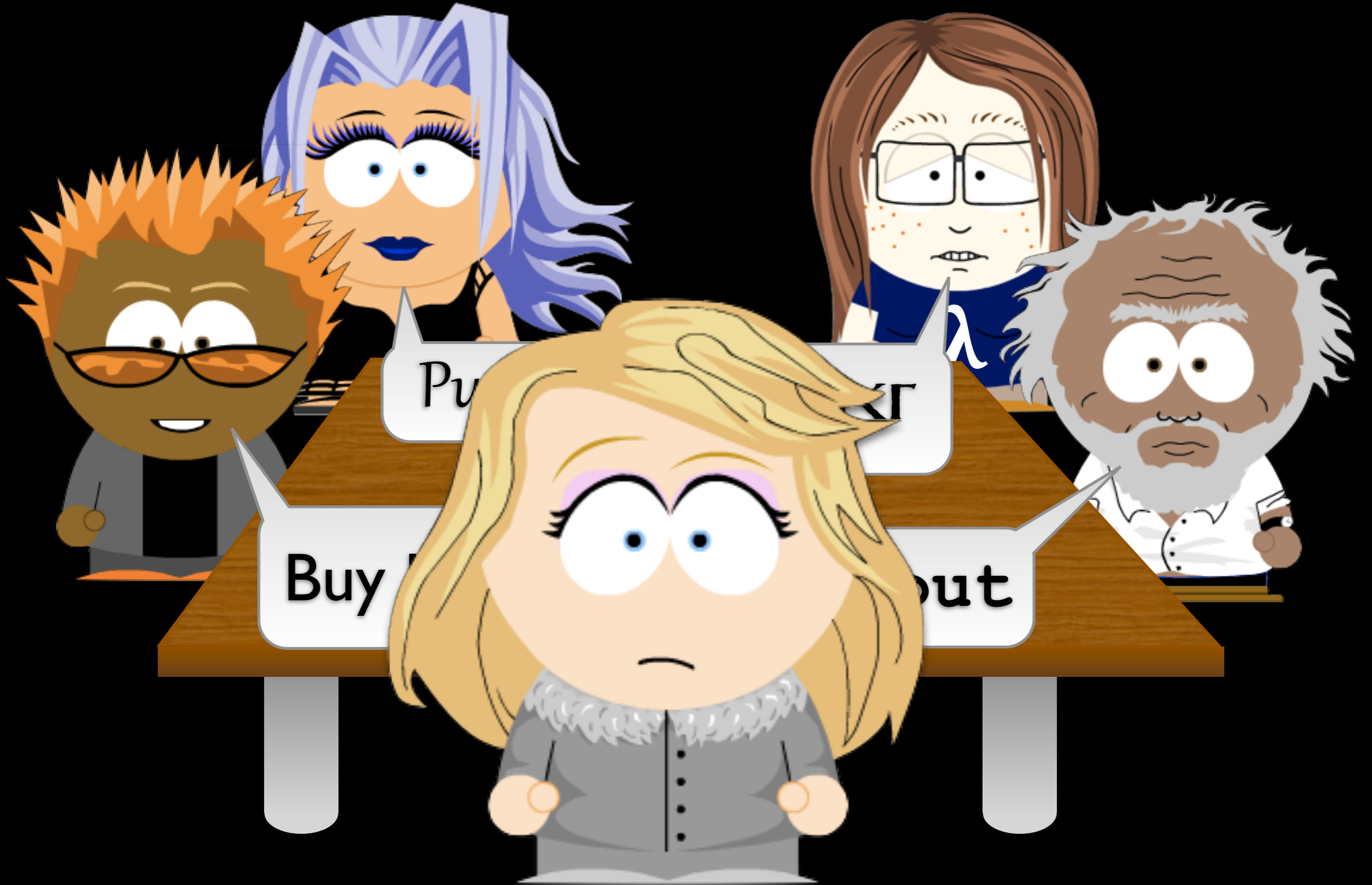


Purchase

ΠΥ+ΚΓ

Buy It!

Checkout



Buy

out

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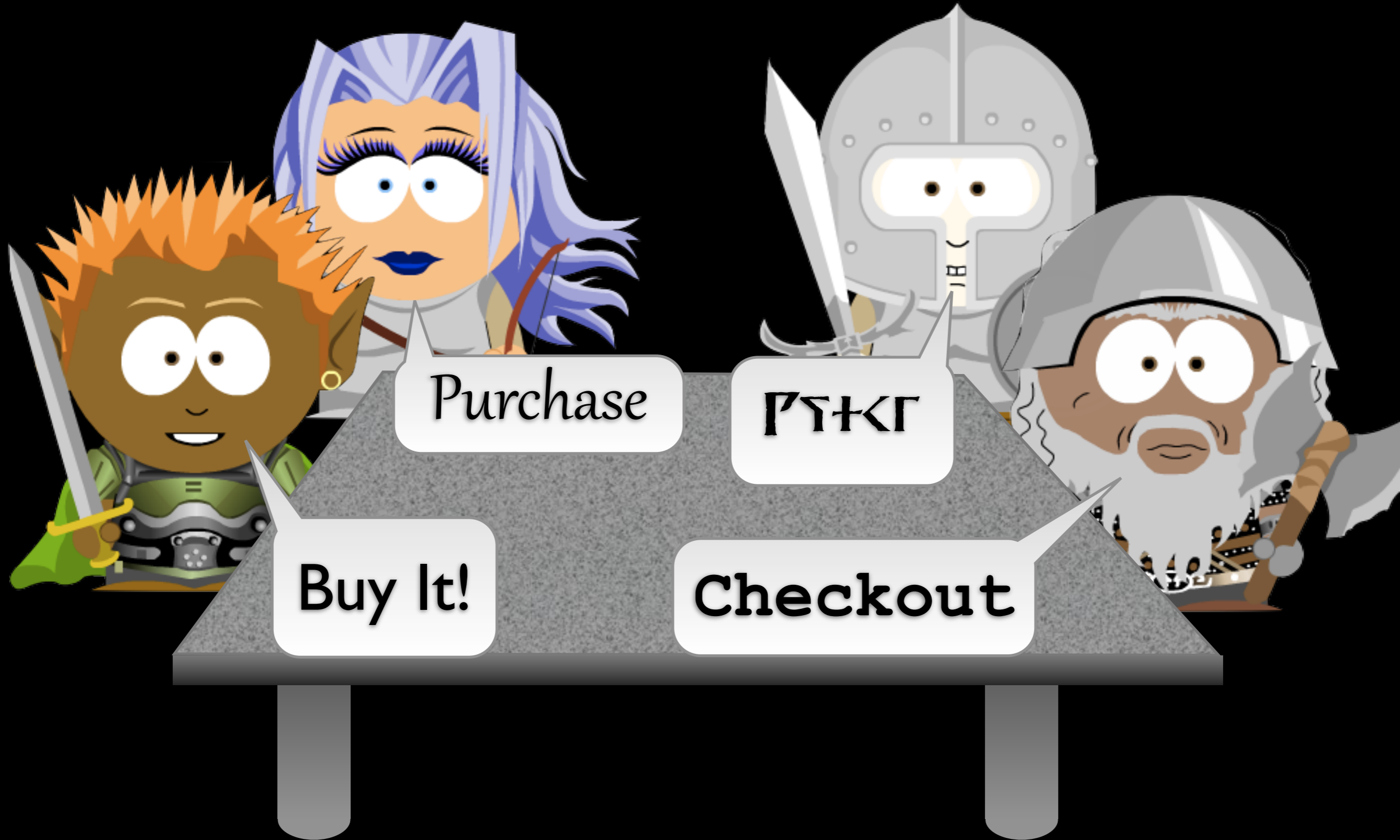


Purchase

ΠΥ+ΚΓ

Buy It!

Checkout



Purchase

ΠΥ+ΚΓ

Buy It!

Checkout

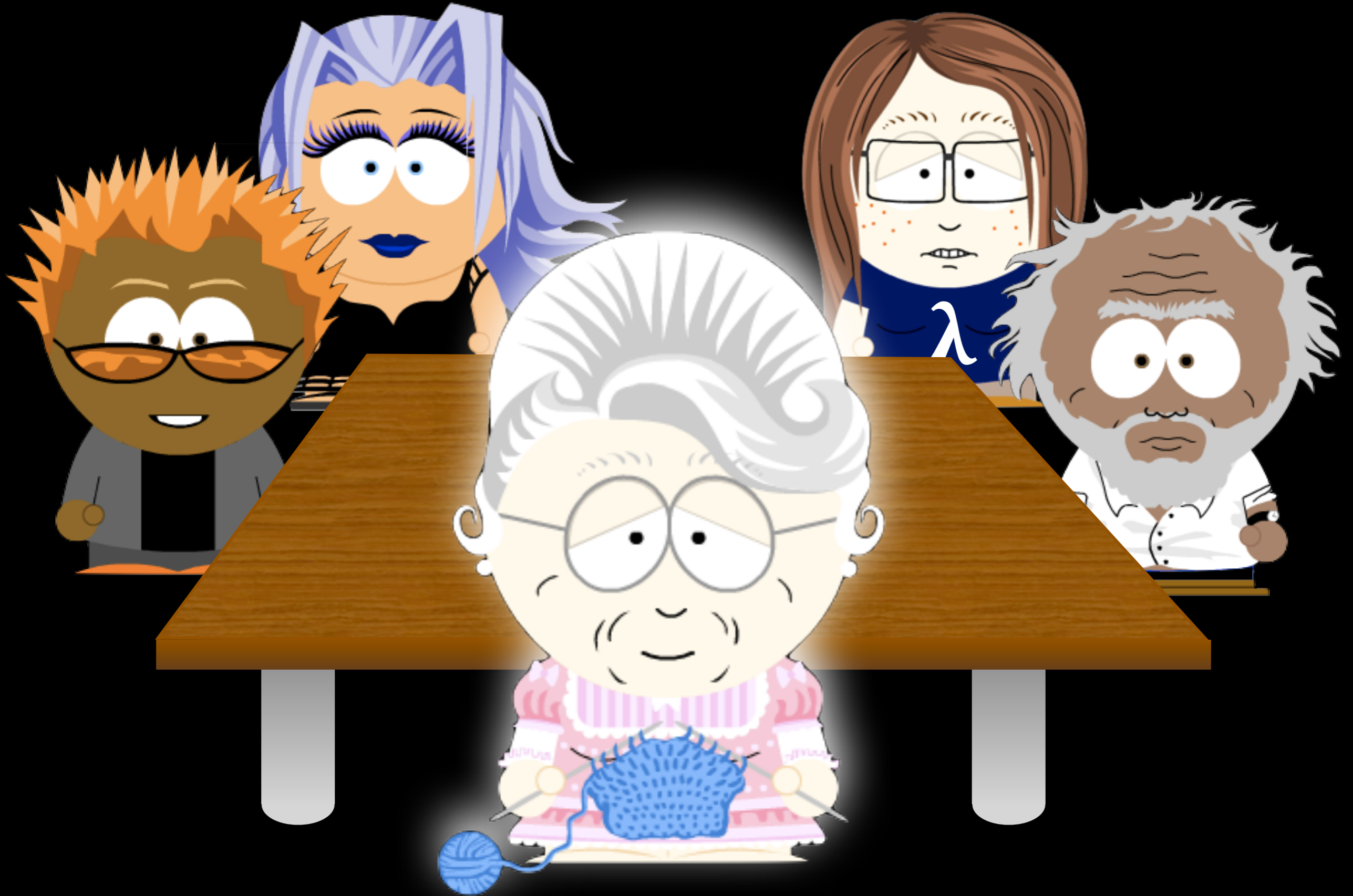




Buy Now!

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Win A Free Las Vegas Vac

Take our survey and be entered to win a Las Vegas Vacation Package on us

- Round-trip airfare
- Hotel stay at the
- \$400 Restaurant

Help Us Help You!

We need your feedback on enhancing your Money Program 2009.

Click No

survey

NO ▶
on it at my office



Please take a few minutes to give us your opinion. PLEASE!

Take Our Feedback Site Survey

Win a \$500



willing to complete a brief (5-minute) ques-
tionnaire?

It's easy to participate:
Click the "Yes" button below.

Yes, I will! **No thanks**

Win A Free L

Take our survey and
to win a Las Vegas
Package on us

- Round-trip airfa
- Hotel stay at th
- \$400 Restaurant

TAKE OUR SURVEY & RECEIVE A

FREE BAG!



Help Us Help You!

Feedback on enhancing your
ey

NO ▶
it at my office

a few
minutes to
give us your
opinion.
PLEASE!

Take Our F
Site Survey
Win a **\$500**



willing to complete a brief (5-minute) ques-
tionnaire?

It's easy to participate:
Click the "Yes" button below.

Yes, I will! **No thanks**

	Very Strongly Agree	Strongly Agree	Disagree	Strongly Disagree	Very Strongly Disagree
Stores are conveniently located.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Store hours are convenient for my shopping needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Store atmosphere and decor are appealing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A good selection of products was present.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
(Store) has the lowest prices in the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Merchandise sold is of the highest quality.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The merchandise sold is a good value for the money.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Merchandise displays are attractive.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advertised merchandise was in stock.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I am very satisfied with the store.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am very satisfied with the price I paid for what I bought.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am very satisfied with the merchandise I bought.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Big Data Borat

@BigDataBorat



Follow

9 of 10 Data Scientist in survey agree, survey no does represent statistically significant sample size.

Reply Retweet Favorite More

27
RETWEETS

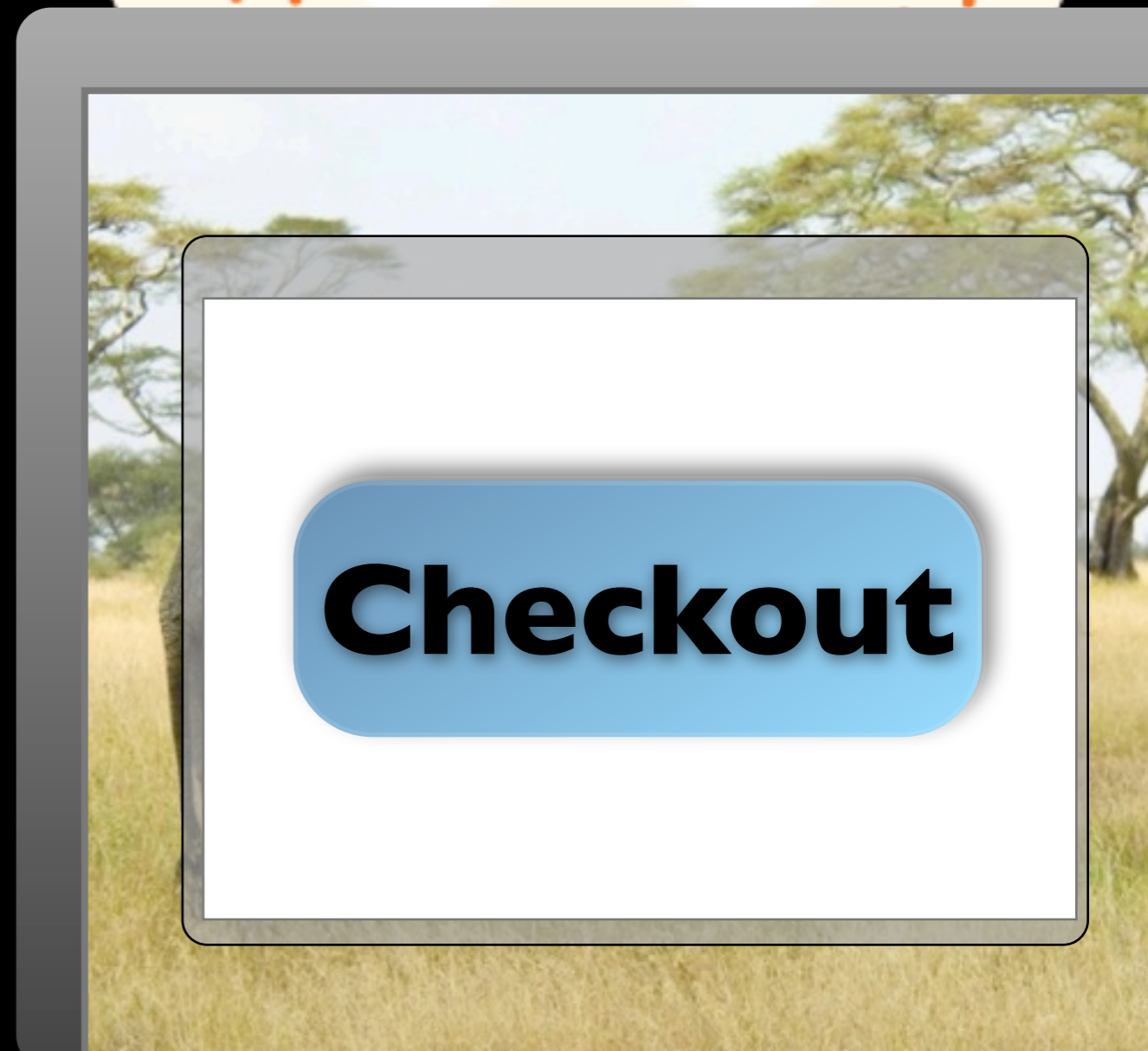
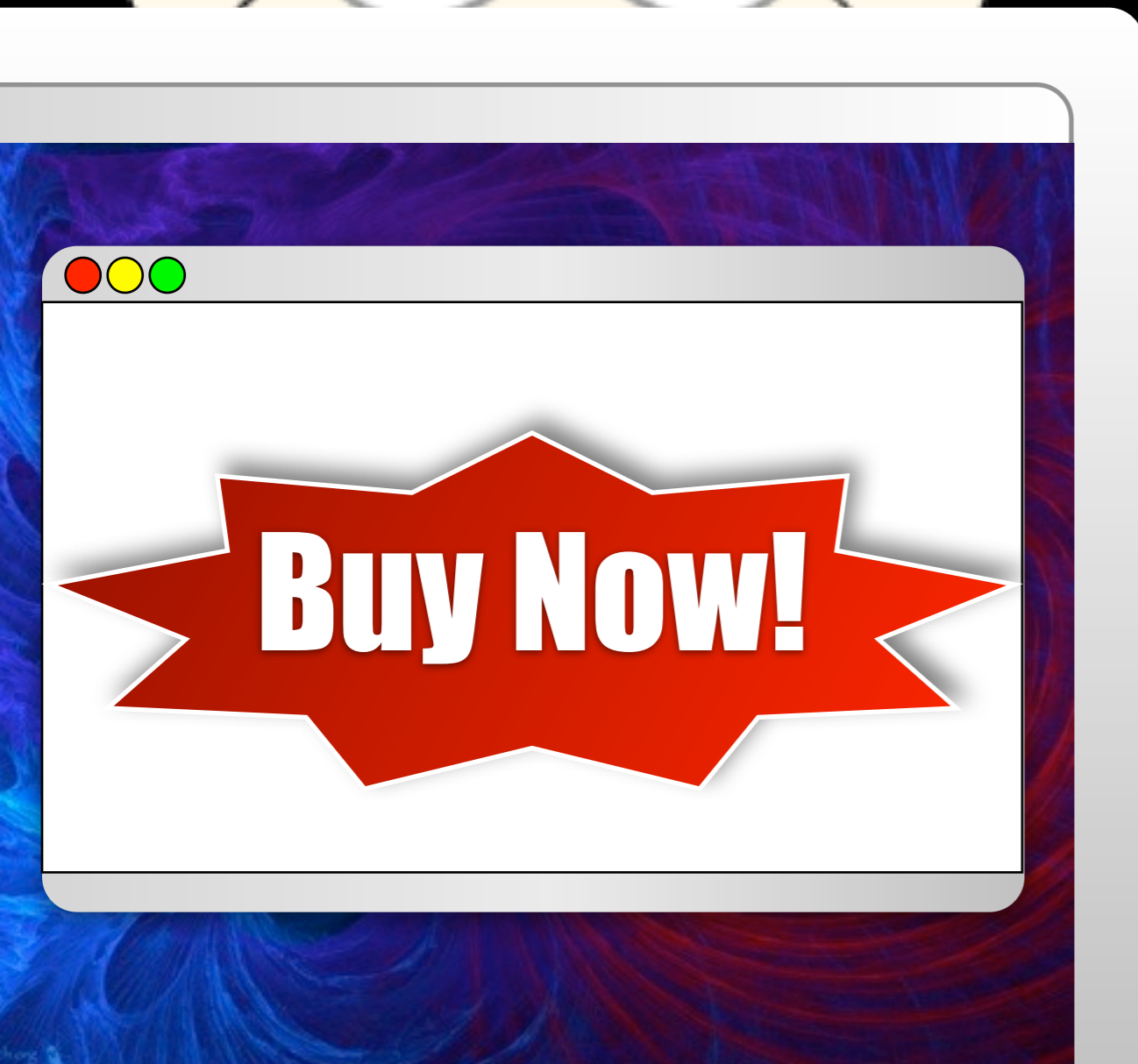
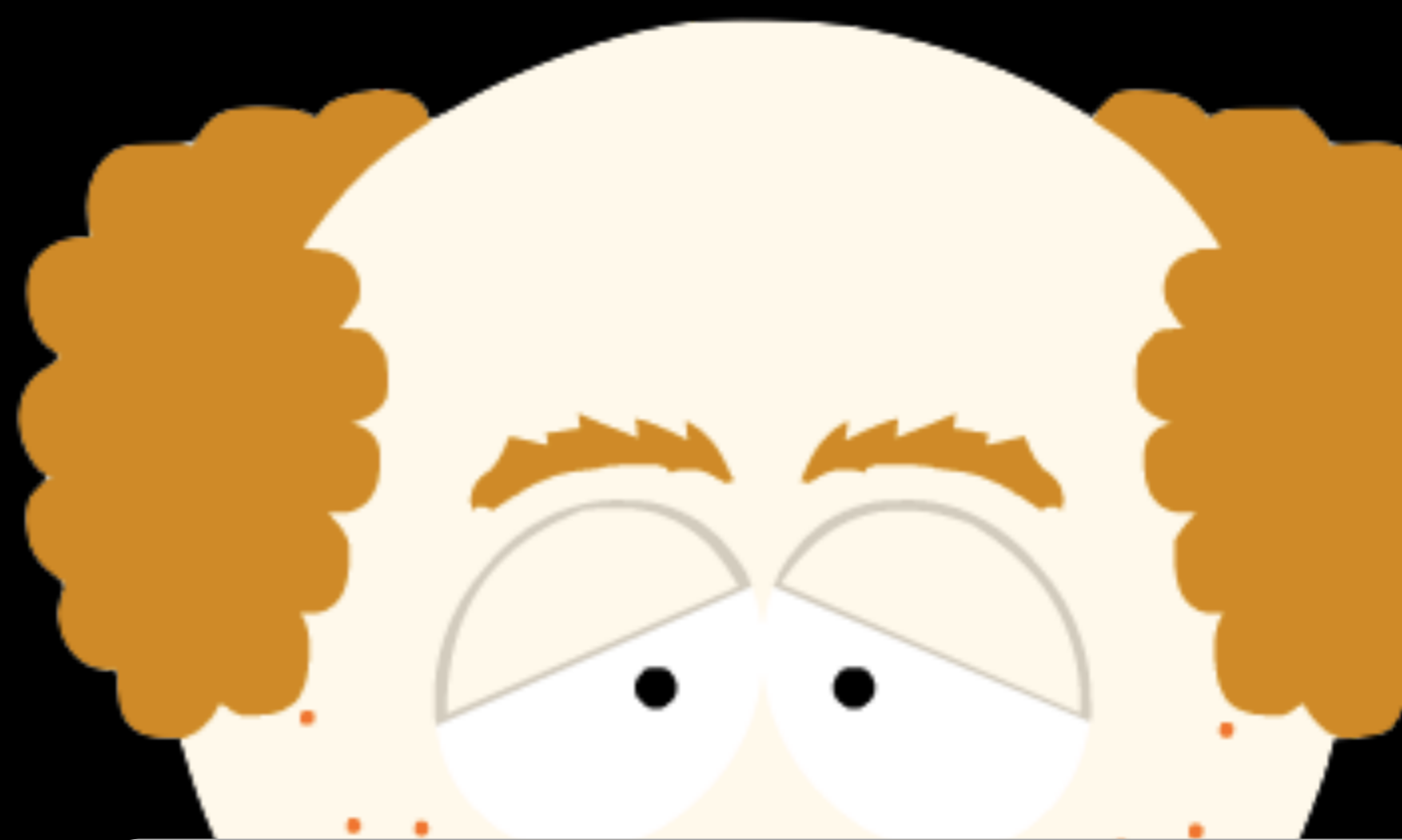
2
FAVORITES



2:24 PM - 17 Apr 13

Reply to @BigDataBorat





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- User Distribution into test groups
- Reporting and Analysis

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Testing Variations • Tools • Tips

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- Goals and Plans ←———— *Concepts*
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Contents

- Goals and Plans ←———— *Concepts*
- User Distribution into test groups ← *Code*
- Reporting and Analysis ←———— *Code*

Testing Variations • Tools • Tips

Disclaimer







Goals and Plans

Planning Tests

- Full company on board?
Wired's article: *The A/B Test*
- What problems are you facing?
Focus on the biggest concerns
- Do your tools actually work?
Run an A/A test first!

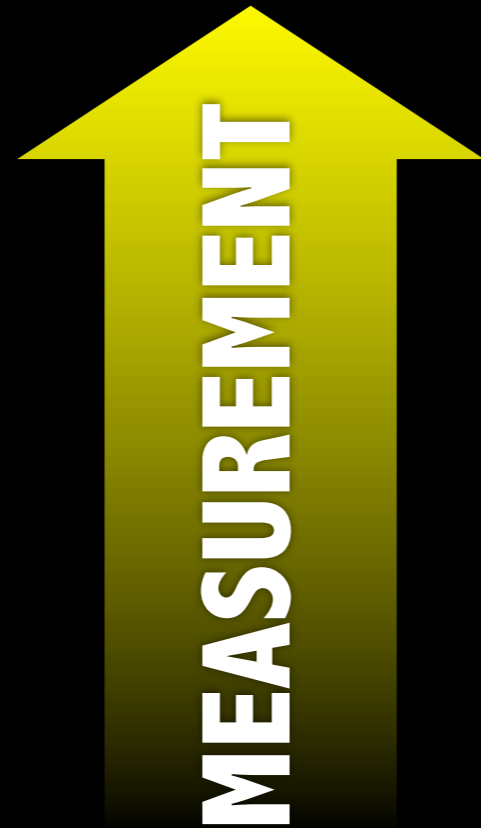
Test Effectiveness

Efficiency is doing things right;
effectiveness is doing the right things.

—Peter F. Drucker

Goal

Goal



Test

Answer me, these
questions three...



Answer me, these questions three...

- **What is the primary goal?**



Answer me, these questions three...

- **What is the primary goal?**
- **What is the immediate goal?**



Answer me, these questions three...

- **What is the primary goal?**
- **What is the immediate goal?**
- **How will you measure?**



Be Specific

Effective Tests

Quality is not an act, it is a habit.
—Aristotle



Effective Tests

Quality is not an act, it is a habit.
—Aristotle

Are you sure I said
something that insipid?



Test Types





Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Donec id elit risus pellentesque.

Buy Now!

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Checkout



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Buy out

Test Length

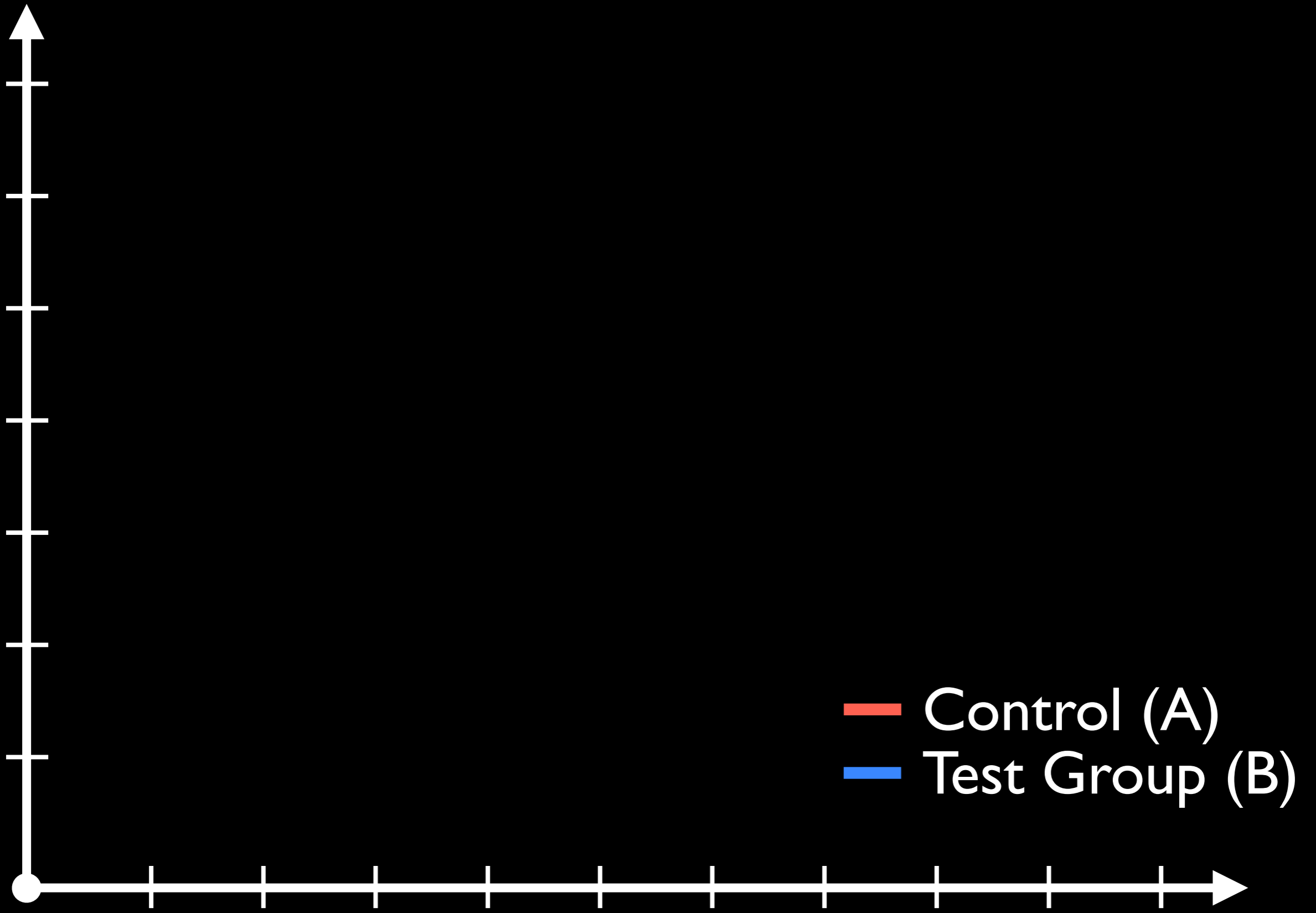


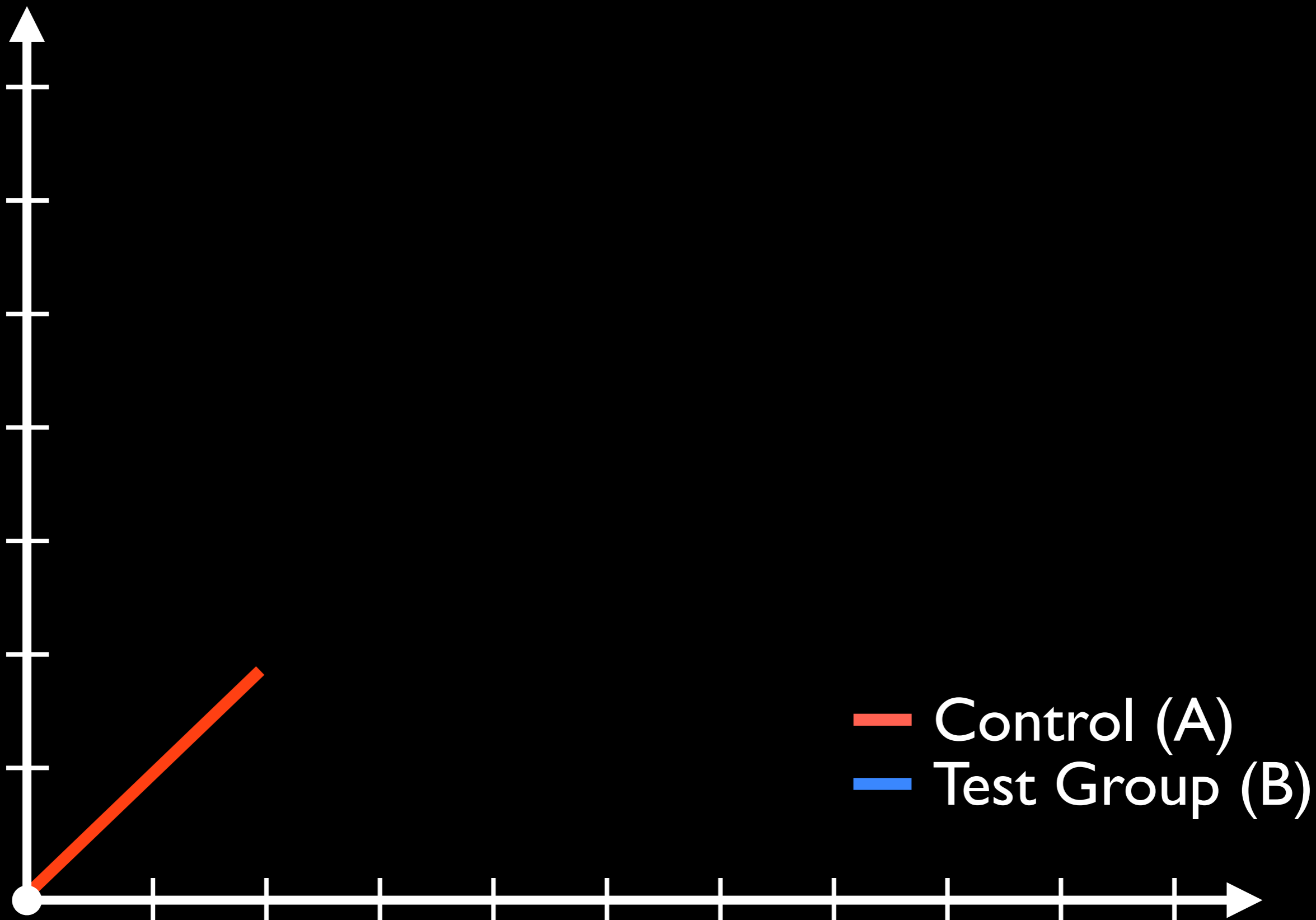
How much data
is needed?

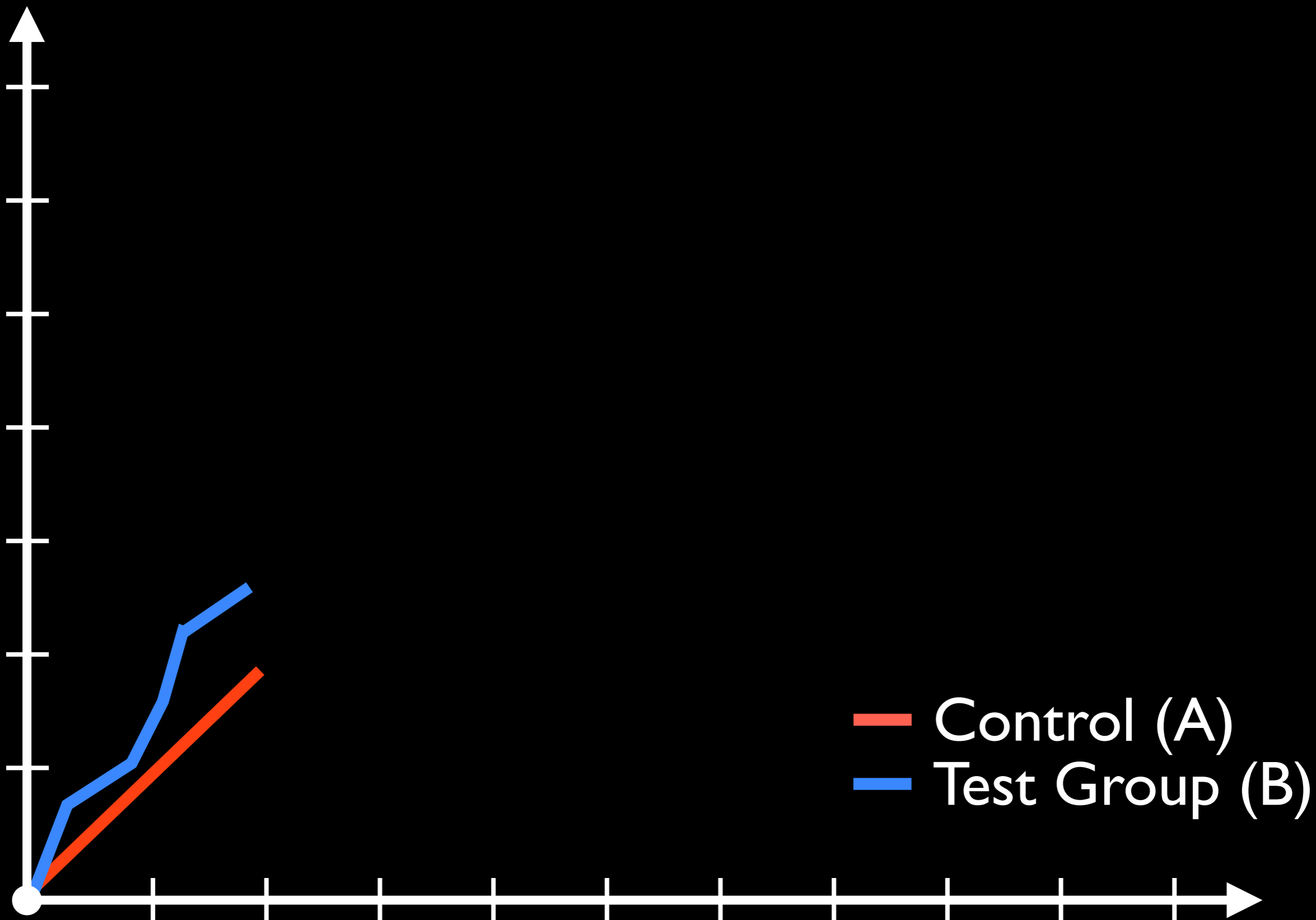


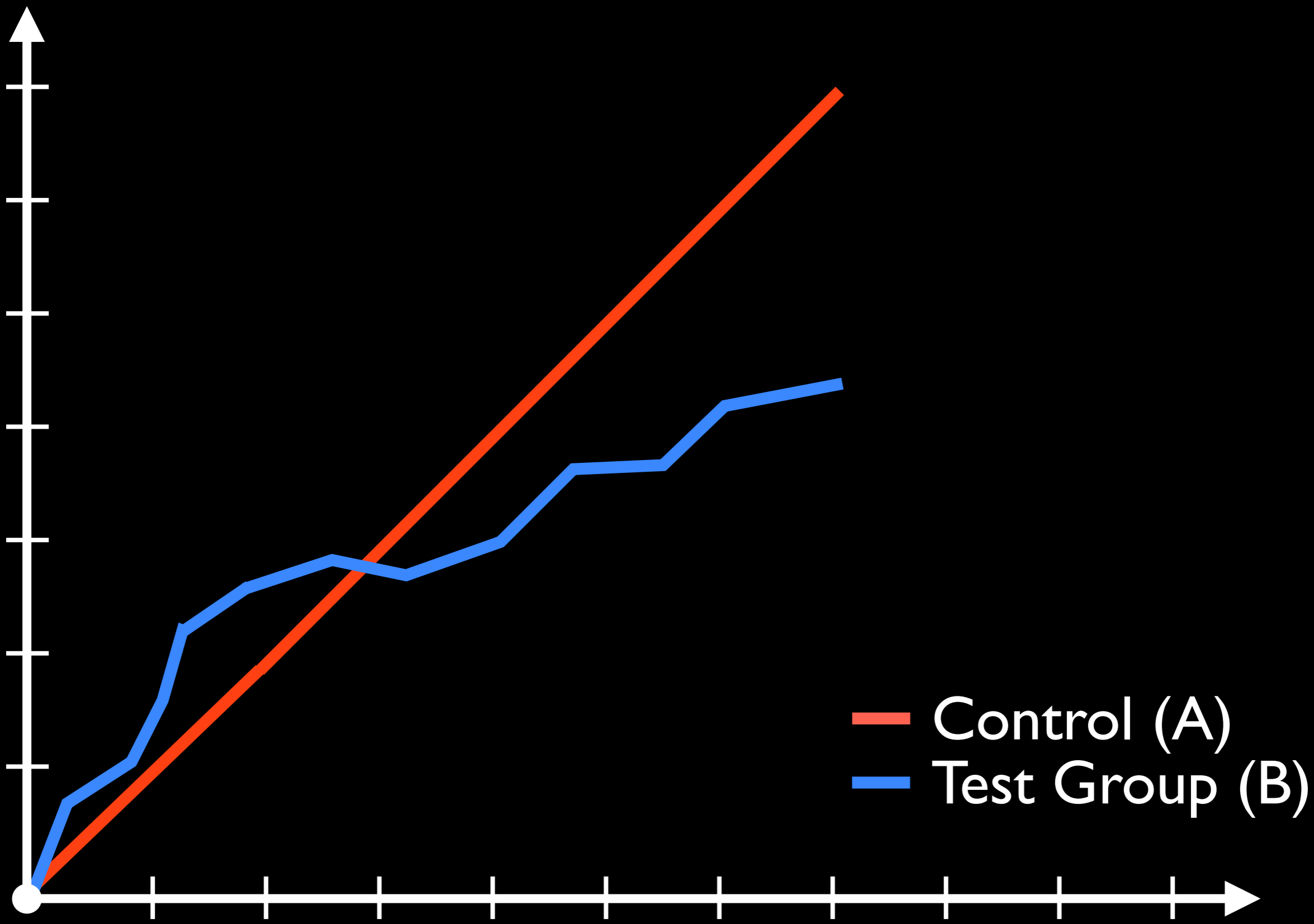
How long should
experiment run?

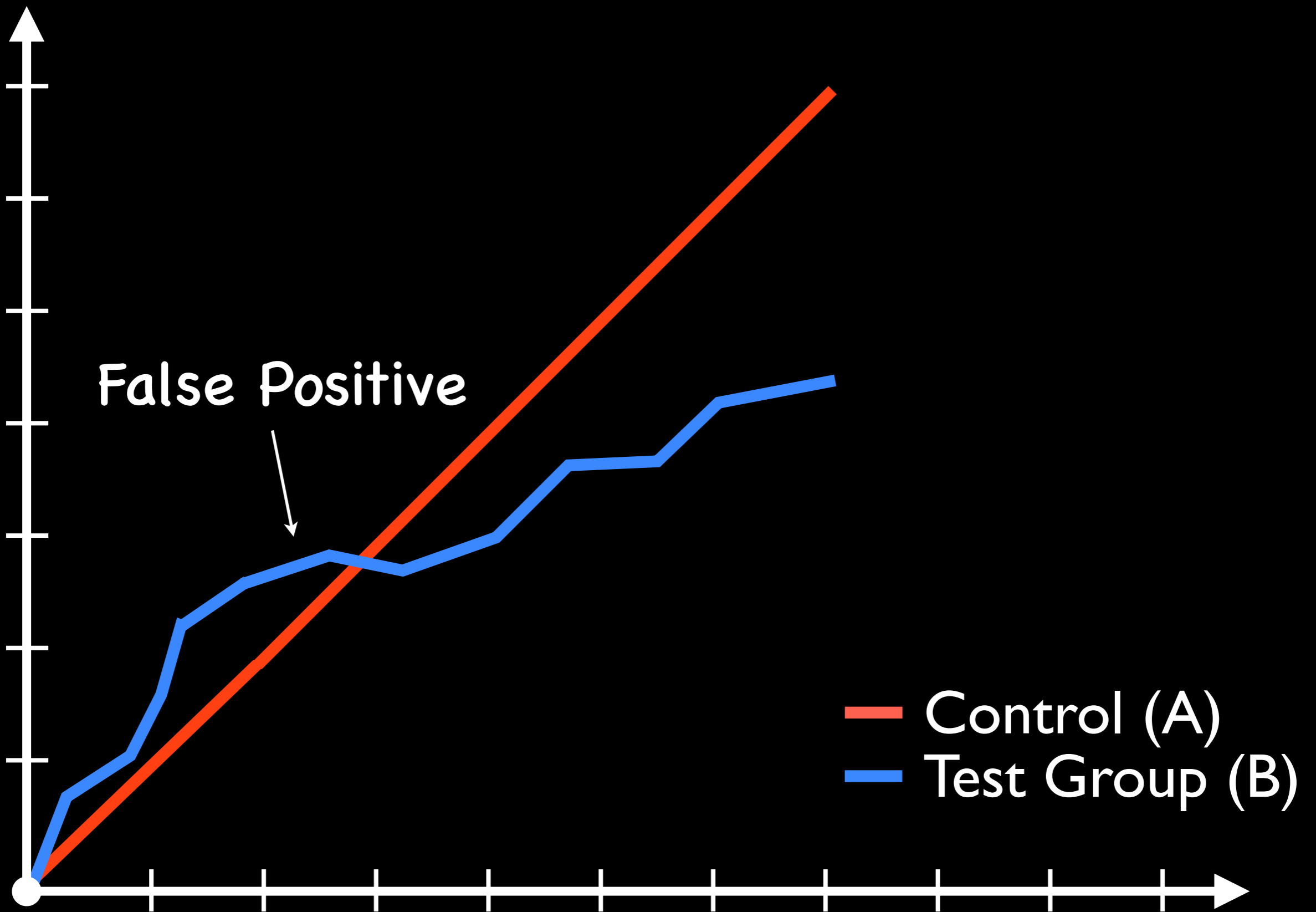


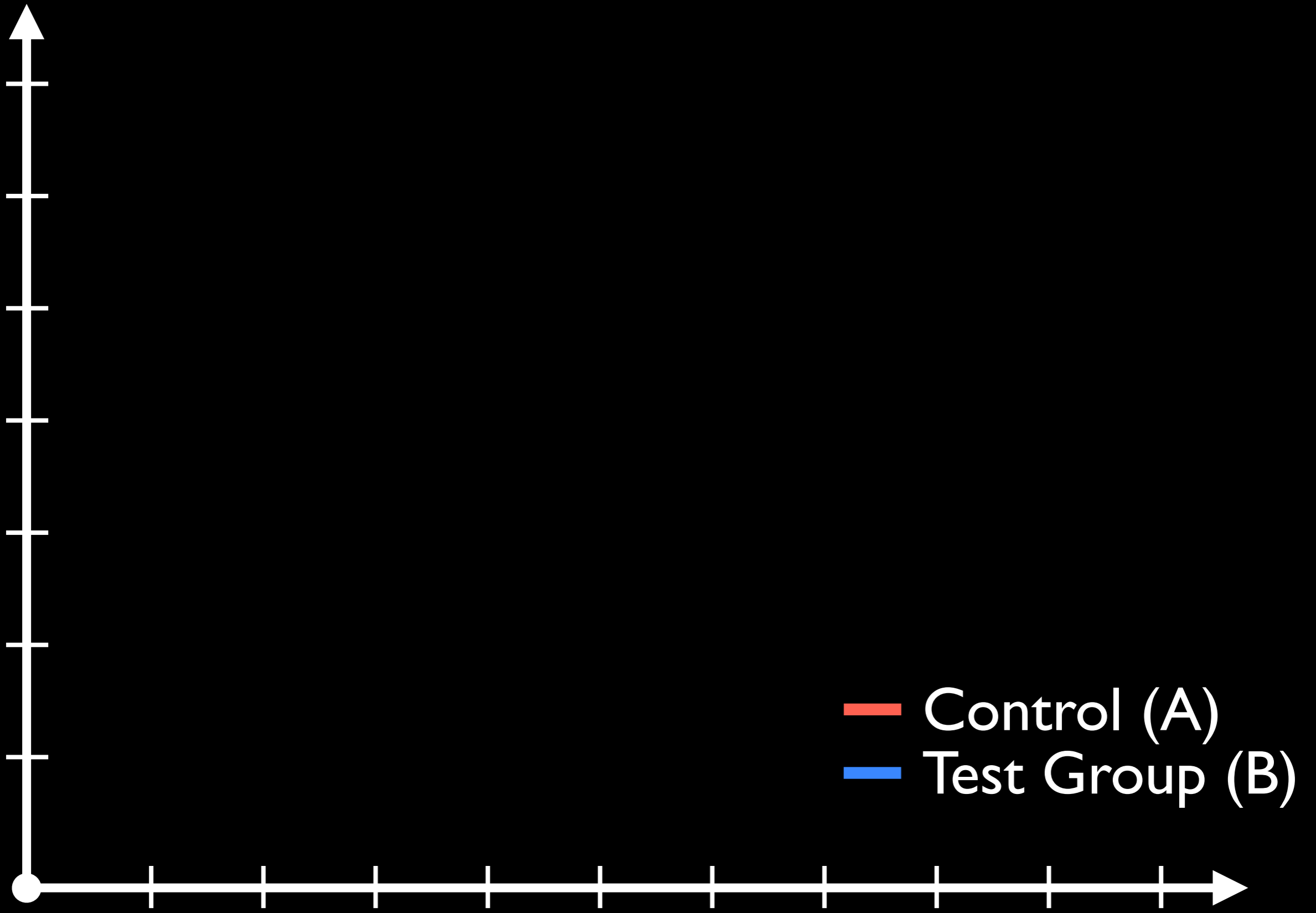


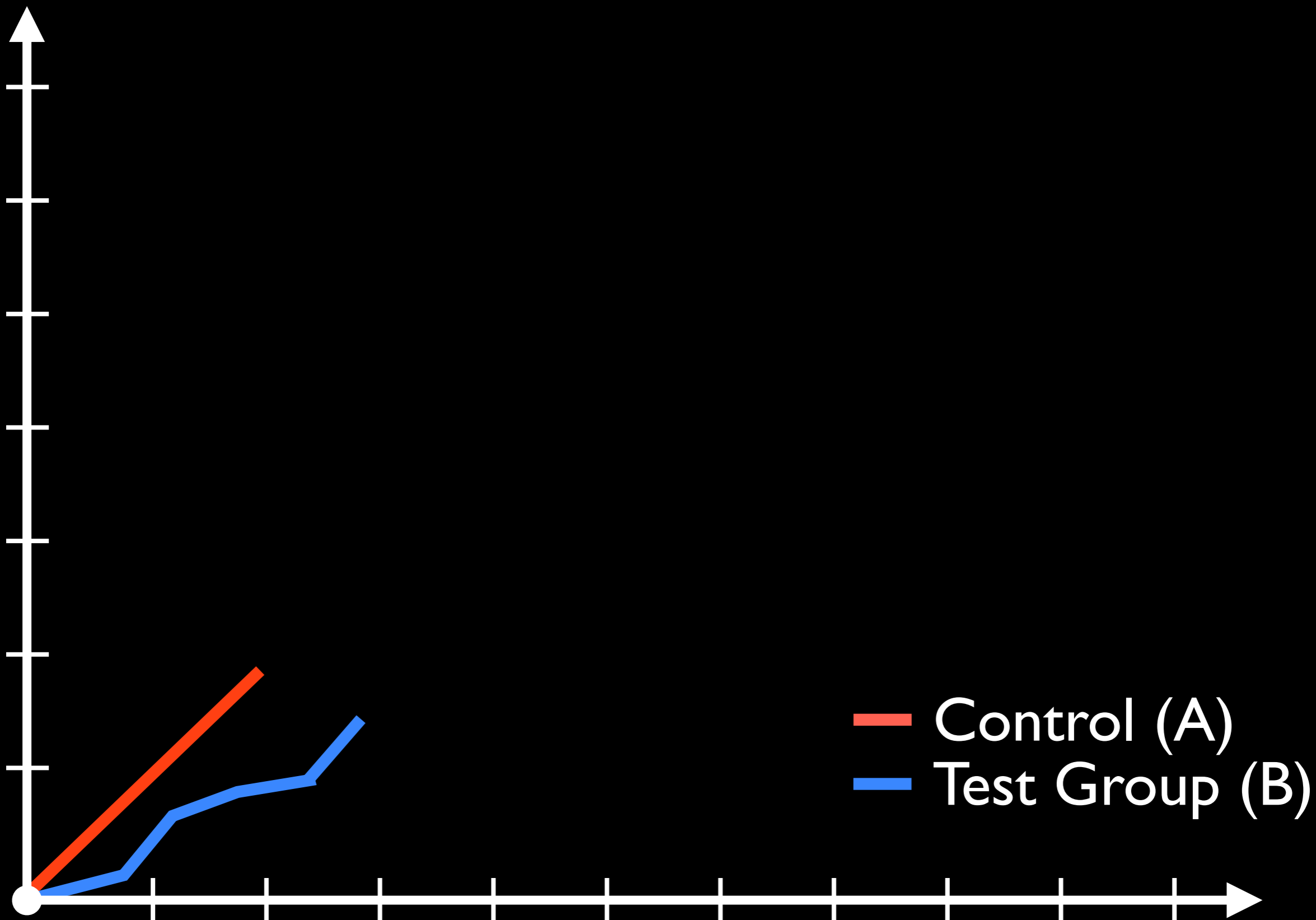


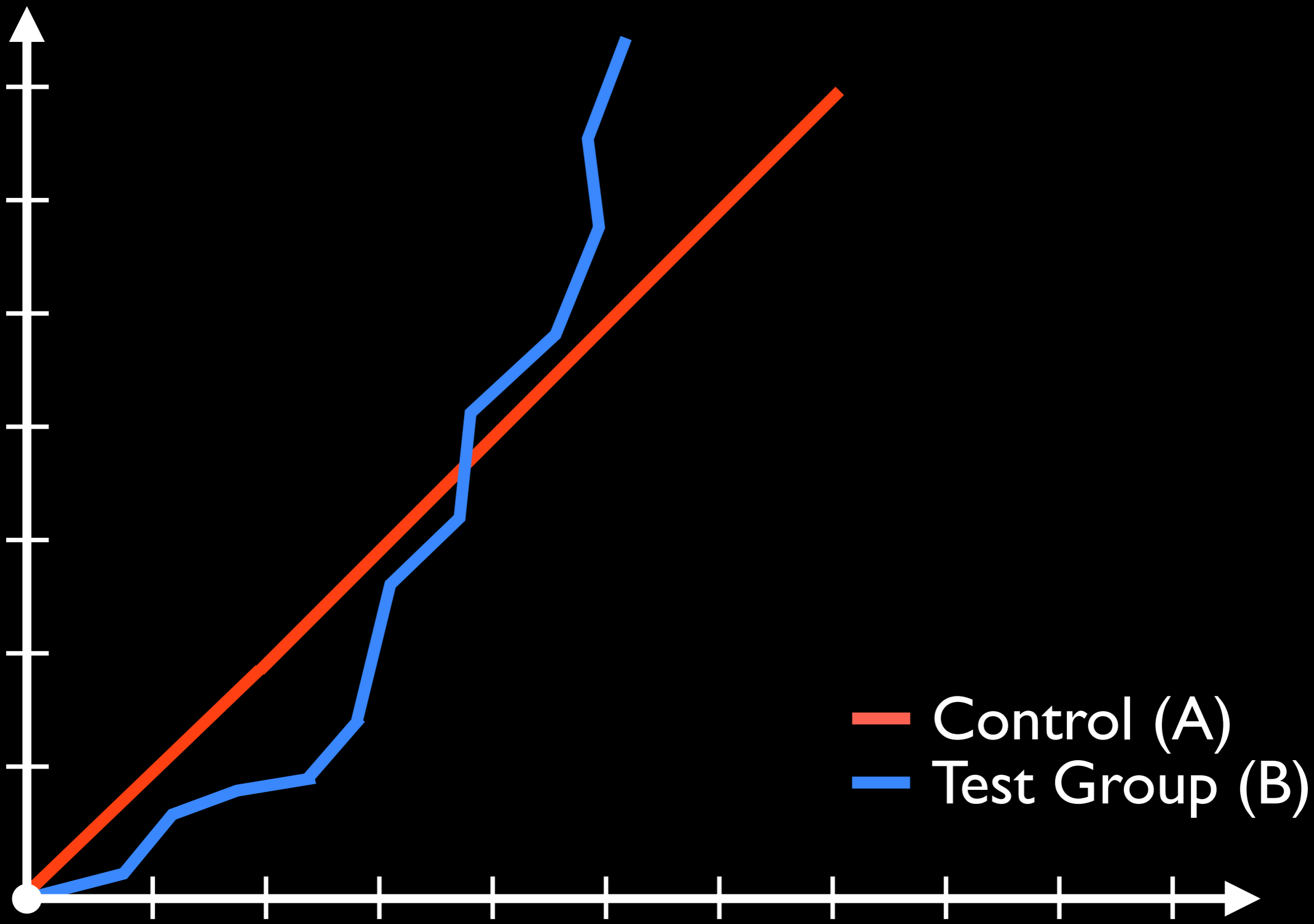


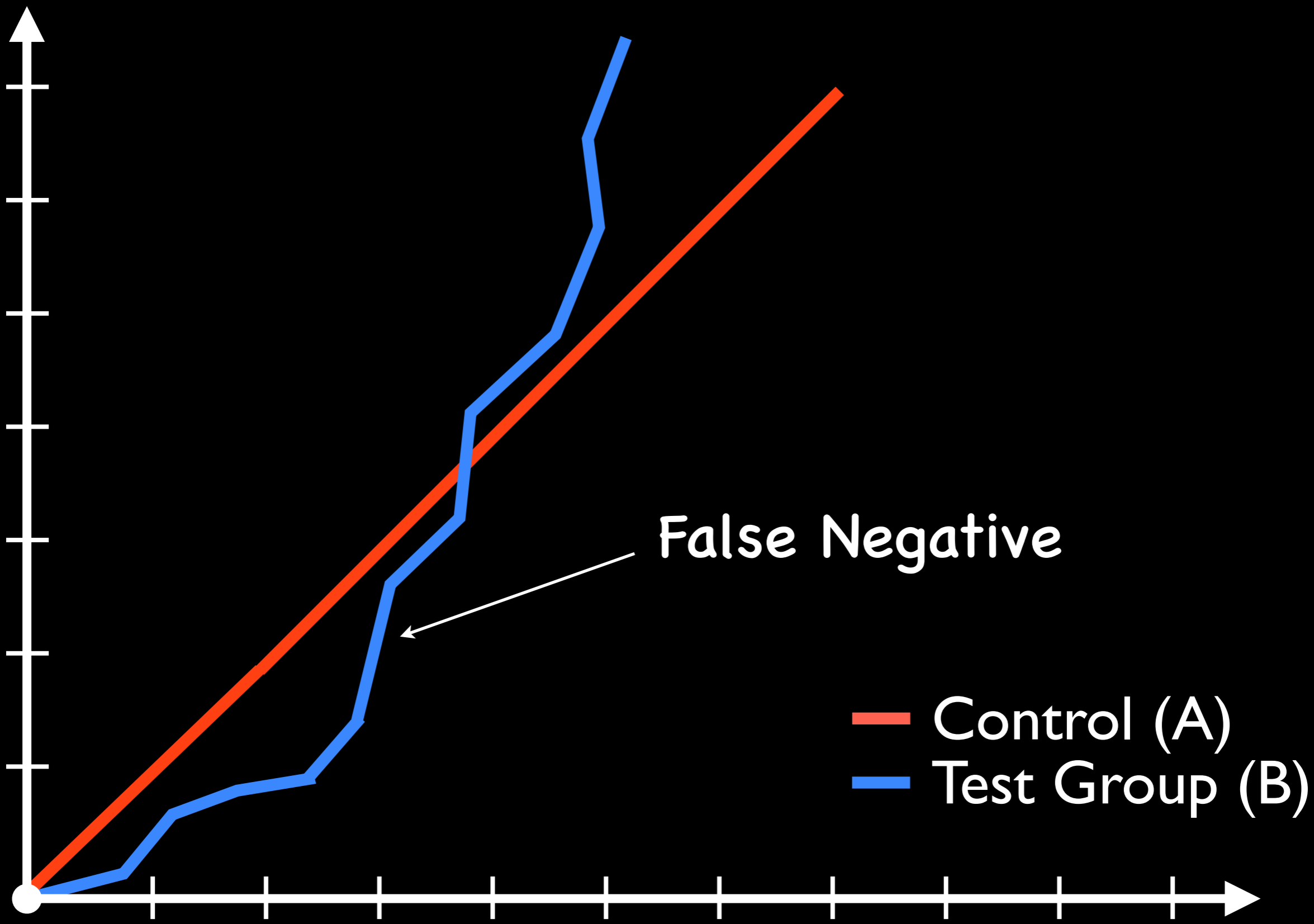


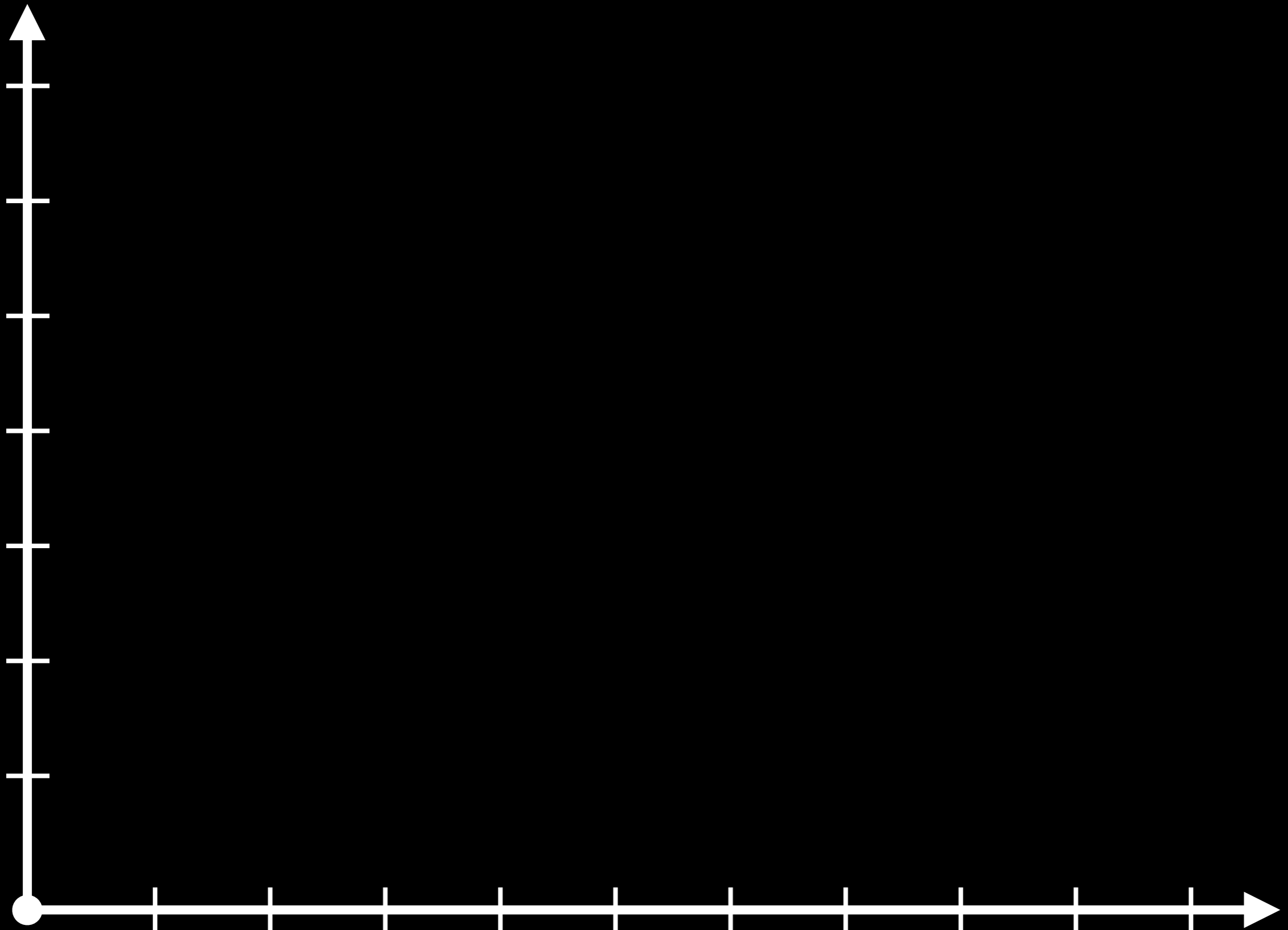


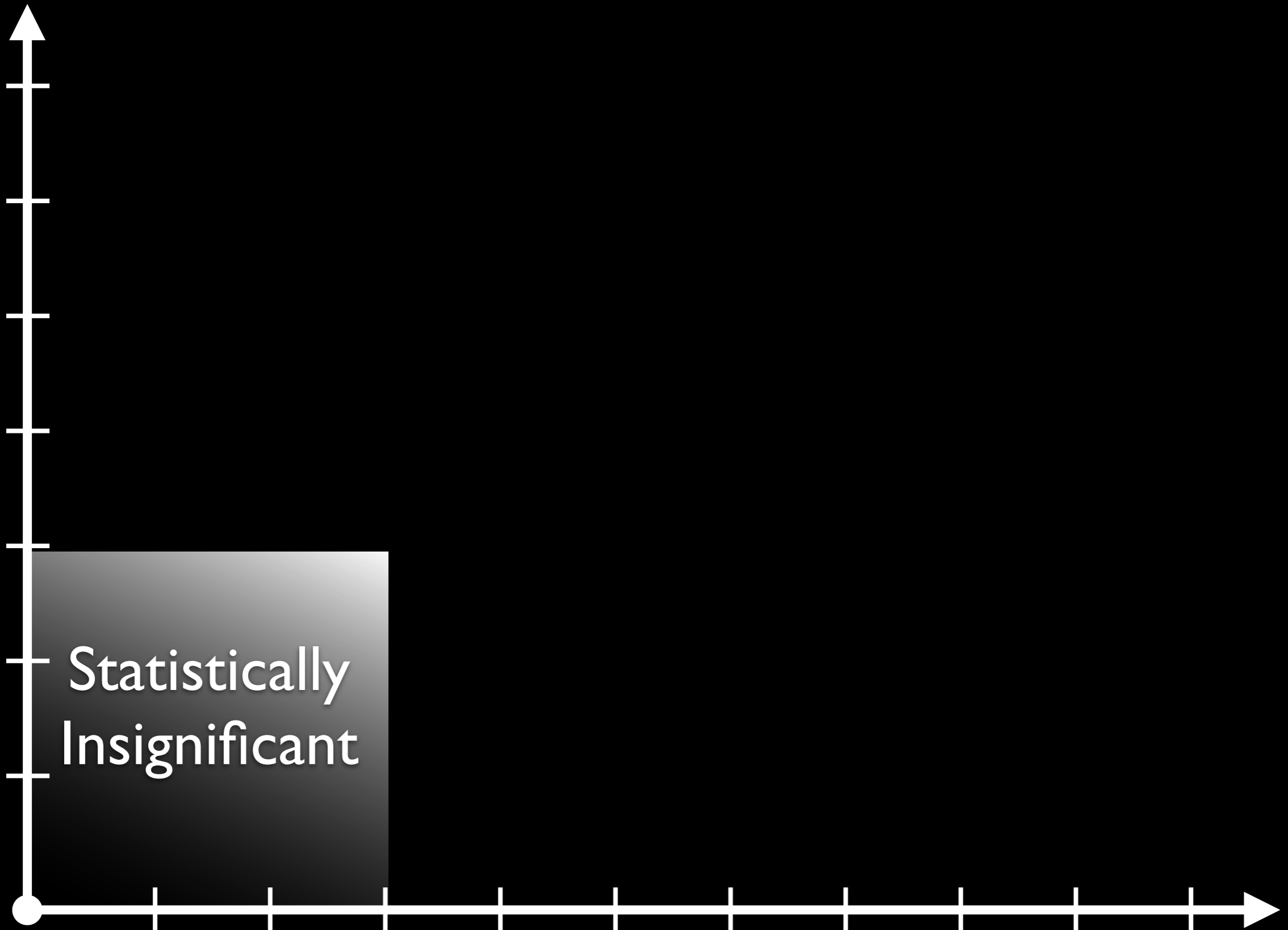




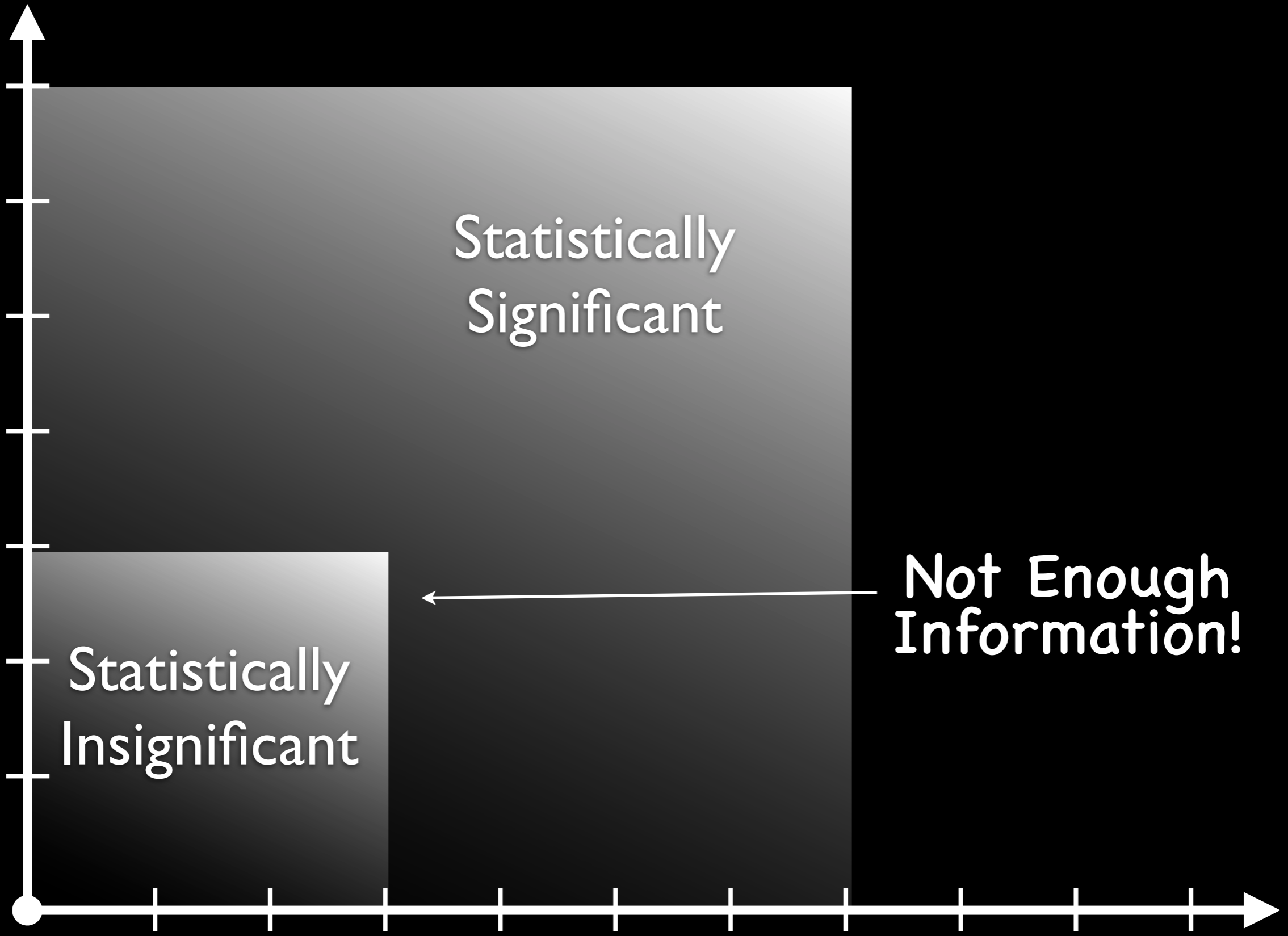








Statistically
Insignificant



Statistically Significant

Statistically Insignificant

Not Enough Information!

NO PEEKING!

$$n = \frac{16\sigma^2}{\delta^2}$$

σ is sample variance you expect

δ is minimum effect to test

$$\sigma^2 = p(1-p)$$

Use Online Calculators

A/B Testing Calculator

Find out if your A/B test results are statistically significant

Visits Conversions

A

B

Calculate

[+ Add Row](#)

Use Online Calculators

A/B Testing Calculator

Find out if your A/B test results are statistically significant

Visits Conversions

A

B

Calculate

[+ Add Row](#)

The best choice is Variation A: it converted at 10.0% (9% better than Variation B).

Use Online Calculators

A/B Testing Calculator

Find out if your A/B test results are statistically significant

Visits Conversions

A 10 1

B 11 1


Calculate


[+ Add Row](#)

The best choice is Variation A: it converted at 10.0% (9% better than Variation B).

This result is not statistically significant, we suggest you continue this experiment.

Use Online Calculators

 **Visual Website Optimizer** [HOME](#) [A/B TESTING](#)

 **A/B Split Test Significance Calculator**

	Control	Variation
Number of Visitors	<input type="text" value="600"/>	<input type="text" value="700"/>
Number of Conversions	<input type="text" value="100"/>	<input type="text" value="150"/>
P-value	<input type="text"/>	
Significant?	<input type="text"/>	

Use Online Calculators



A/B Split and Multivariate Test Duration Calculator

How long should you run the test?

Existing conversion rate (%)

10 %

Expected improvement in conversion rate (%)

20 %

Number of combinations [what?]

2

Average number of daily visitors

1000

Percent visitors included in test

100

Total number of days to run the test: 7 days

Calculate Test Duration

Distribution

Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number
2. Combine number with test label
3. Modulus with the number of groups

Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number

2. Combine number with test label

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Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number

- Don't care much about *uniqueness*.
- Care more about *spread*.

2. Combine number with test label

3. Modulus with the number of groups

String to Numbers

```
function hash(key) {  
    var results = 0;  
    for (c in key) {  
        results += key.charCodeAt(c);  
    }  
    return Math.abs(results);  
}
```

String to Numbers

```
function hash(key) {  
    var results = 0;  
    for (c in key) {  
        results += key.charCodeAt(c);  
    }  
    return Math.abs(results);  
}
```

hash("hello") => 532

hash("24DE5F01-E0F8-4DB6-8921-125B64AAF3B7") => 2030

String to Numbers

```
function hash(key) {  
  var results = 0;  
  for (c in key) {  
    results += key.charCodeAt(c);  
  }  
  return Math.abs(results);  
}
```

hash("hello") => 532

hash("24DE5F01-E0F8-4DB6-8921-125B64AAF3B7") => 2030

*Seems a bit... uhm,
simplistic to be good.*

String to Numbers

Part 2

```
function hash(key) {  
    var results = 0;  
    for (c in key) {  
        results += ( key.charCodeAt(c) << c );  
    }  
    return Math.abs(results);  
}
```

String to Numbers

Part 2

```
function hash(key) {  
  var results = 0;  
  for (c in key) {  
    results += ( key.charCodeAt(c) << c );  
  }  
  return Math.abs(results);  
}
```

`hash("hello") => 3378`

`hash("24DE5F01-E0F8-4DB6-8921-125B64AAF3B7") => 1223556814`

String to Numbers

Part 2

```
function hash(key) {  
  var results = 0;  
  for (c in key) {  
    results += ( key.charCodeAt(c) << c );  
  }  
  return Math.abs(results);  
}
```

hash("hello") => 3378

hash("24DE5F01-E0F8-4DB6-8921-125B64AAF3B7") => 1223556814

So? How did this
algorithm play out?

57844 placentoid
36986 Encrinidae
79094 eyefulproturan
86960 unevolutionary
3152 Hippoboscidae
86532 mberlysgarcia@parrotfoxwell.com
86178 lyssagtooping@agustr.com
12130 shirleywilliams@superhero.com
83592 lauraaparker@cuvox.de
60162 marywtaylor@cuvox.de
29680 philipwallen@telworm.us
175 patriciaabarrington@patriciaabarrington.com
21522 galelmartinez@telworm.us
82582 arllgladder@agustr.com
175 aahbpeterson@adayrep.com
21522 susantruth@telworm.us
82582 georgejcardona@adayrep.com
175 kathleenjmayfield@agustr.com
21522 janaburns@telworm.us
82582 antifaction

Edwin Brunson
Samuel Marshall
Darrell Foxwell
James Henshaw
Enma Hammer
Eusebio Bush
Lewna Yun
Patricia Padua
Lewna Drake
Bruce Updegraff
June Macdougall
Ilda Smith

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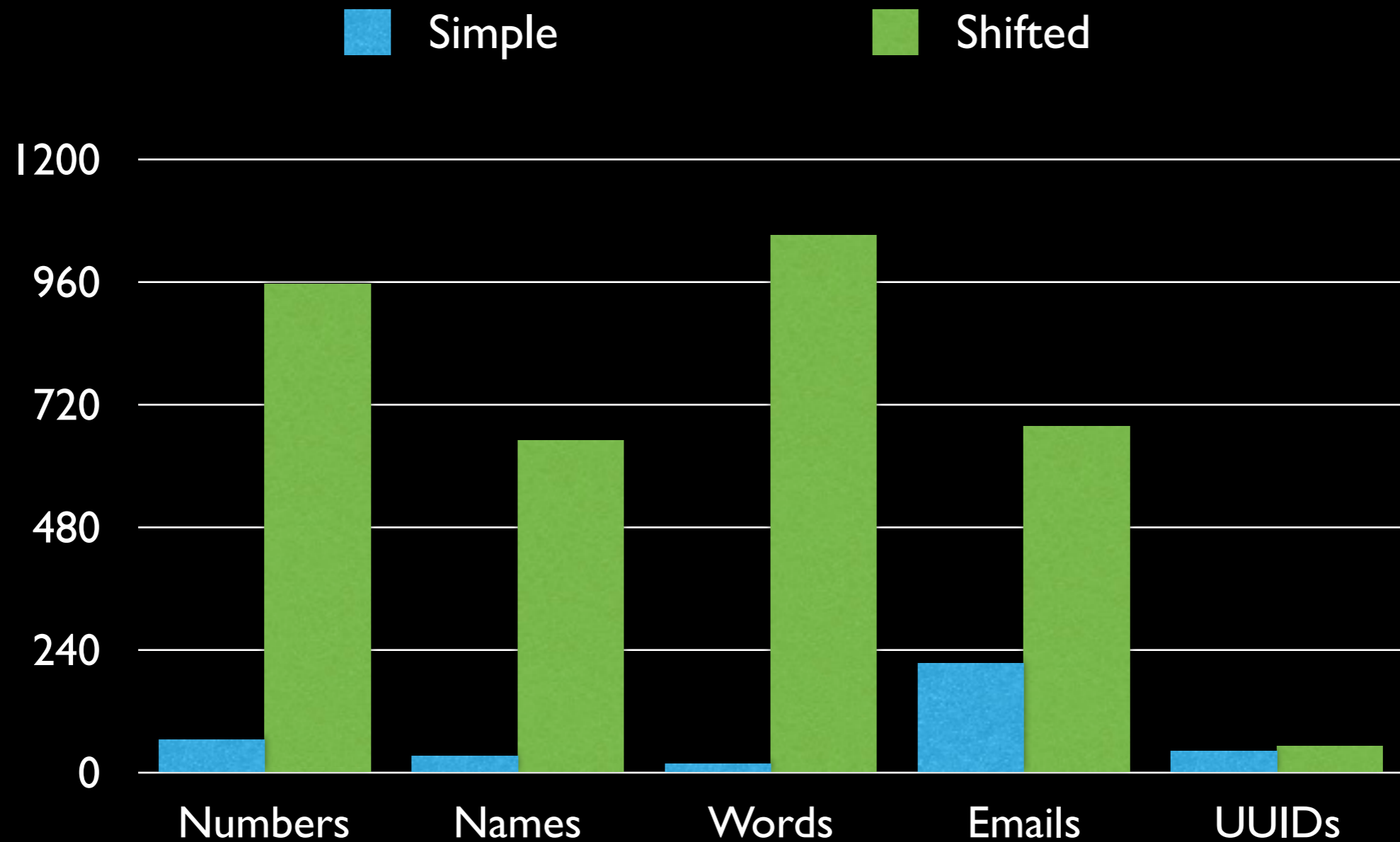
Simple Hash Results

Data Type	Group A	Group B	Delta
numbers	4,968	5,032	64
names	4,984	5,016	32
words	4,991	5,009	18
emails	4,893	5,107	214
uuids	4,979	5,021	42

Shifted Hash Results

Data Type	Group A	Group B	Delta
numbers	4,522	5,478	956
names	4,675	5,325	650
words	4,474	5,526	1,052
emails	4,661	5,339	678
uuids	4,974	5,026	52

Simple is Better



Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number

2. Combine number with test label

3. Modulus with the number of groups

Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number
2. **Combine number with test label**
3. Modulus with the number of groups

Customer Distribution

Act of assigning your customers to *groups*

1. Convert customer to a number
2. **Combine number with test label**
 - Most tests are split (A/B)
 - A is often the control
 - Fred is ID of 123 is always being tested!
3. Modulus with the number of groups

Combine ID and Test

```
var group = hash( userID + testName ) % 2;
```

Combine ID and Test

```
var group = hash( userID + testName ) % 2;
```

```
var userIDA = 10, userIDB = 11;
```

```
var testid1 = 1, testid2 = 2;
```

```
userIDA + testid1; //-> 11
```

```
userIDB + testid1; //-> 12
```

```
userIDA + testid2; //-> 12
```

```
userIDB + testid2; //-> 13
```

Combine ID and Test

```
var group = hash( userID + testName ) % 2;
```

```
var userIDA = 10, userIDB = 11;  
var testid1 = 1, testid2 = 2;
```

```
userIDA + testid1; //-> 11  
userIDB + testid1; //-> 12
```

```
userIDA + testid2; //-> 12  
userIDB + testid2; //-> 13
```

- Even IDs are always in the same group!

1: Fred

2: Wilma

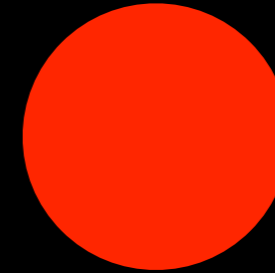
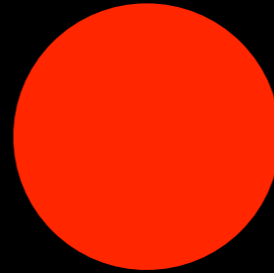
3: Barney

4: Betty

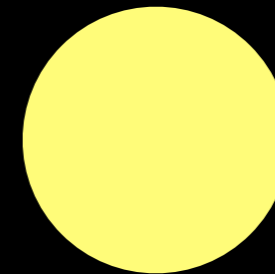
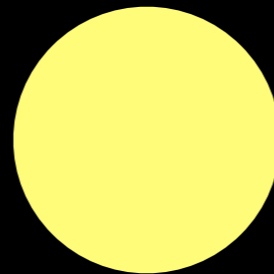
Test 1

Test 2

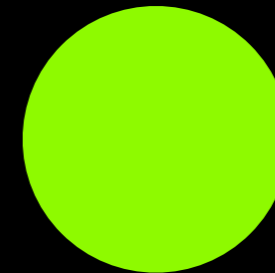
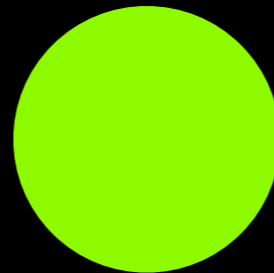
1: Fred



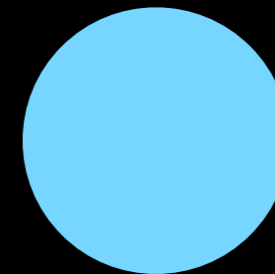
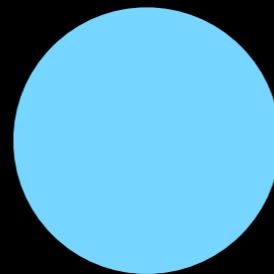
2: Wilma

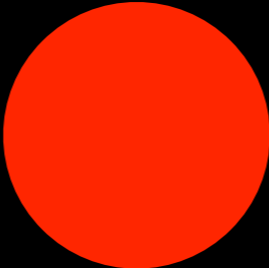
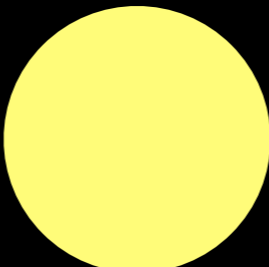
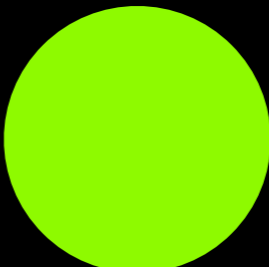
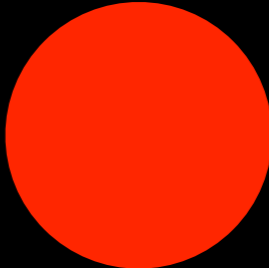
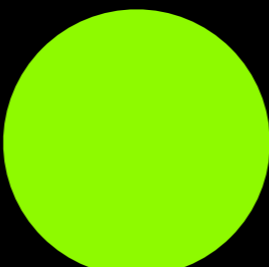
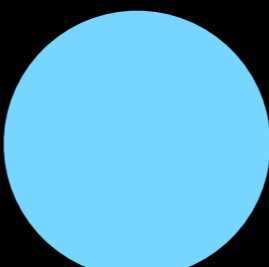
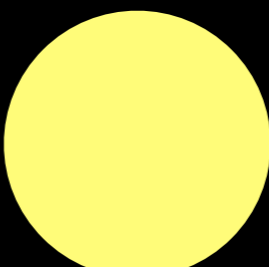
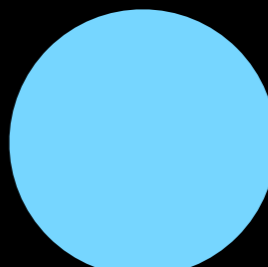


3: Barney



4: Betty



	Test 1	Test 2
Group A	 	 
Group B	 	 

Blend on High...

```
function combine(id, name) {  
  var results = "";  
  for (var i = 0; i < Math.min( id.length, name.length ); i++) {  
    results += id[i] + name[i];  
  }  
  return results + id.substr(i) + name.substr(i);  
}
```


Blend on High...

```
function combine(id, name) {  
  var results = "";  
  for (var i = 0; i < Math.min( id.length, name.length ); i++) {  
    results += id[i] + name[i];  
  }  
  return results + id.substr(i) + name.substr(i);  
}
```

Gah... The critical last letter will
always go to the longest string...

Blend on High...

```
function combine(id, name) {  
  var results = "";  
  for (var i = id.length-1, j = name.length-1;  
        i >= 0 && j >= 0; i--, j--) {  
    results = id[i] + name[j] + results;  
  }  
  return id.substr(0, i+1) + name.substr(0, j+1) + results;  
}
```

Blend on High...

```
function combine(id, name) {  
  var results = "";  
  for (var i = id.length-1, j = name.length-1;  
        i >= 0 && j >= 0; i--, j--) {  
    results = id[i] + name[j] + results;  
  }  
  return id.substr(0, i+1) + name.substr(0, j+1) + results;  
}
```

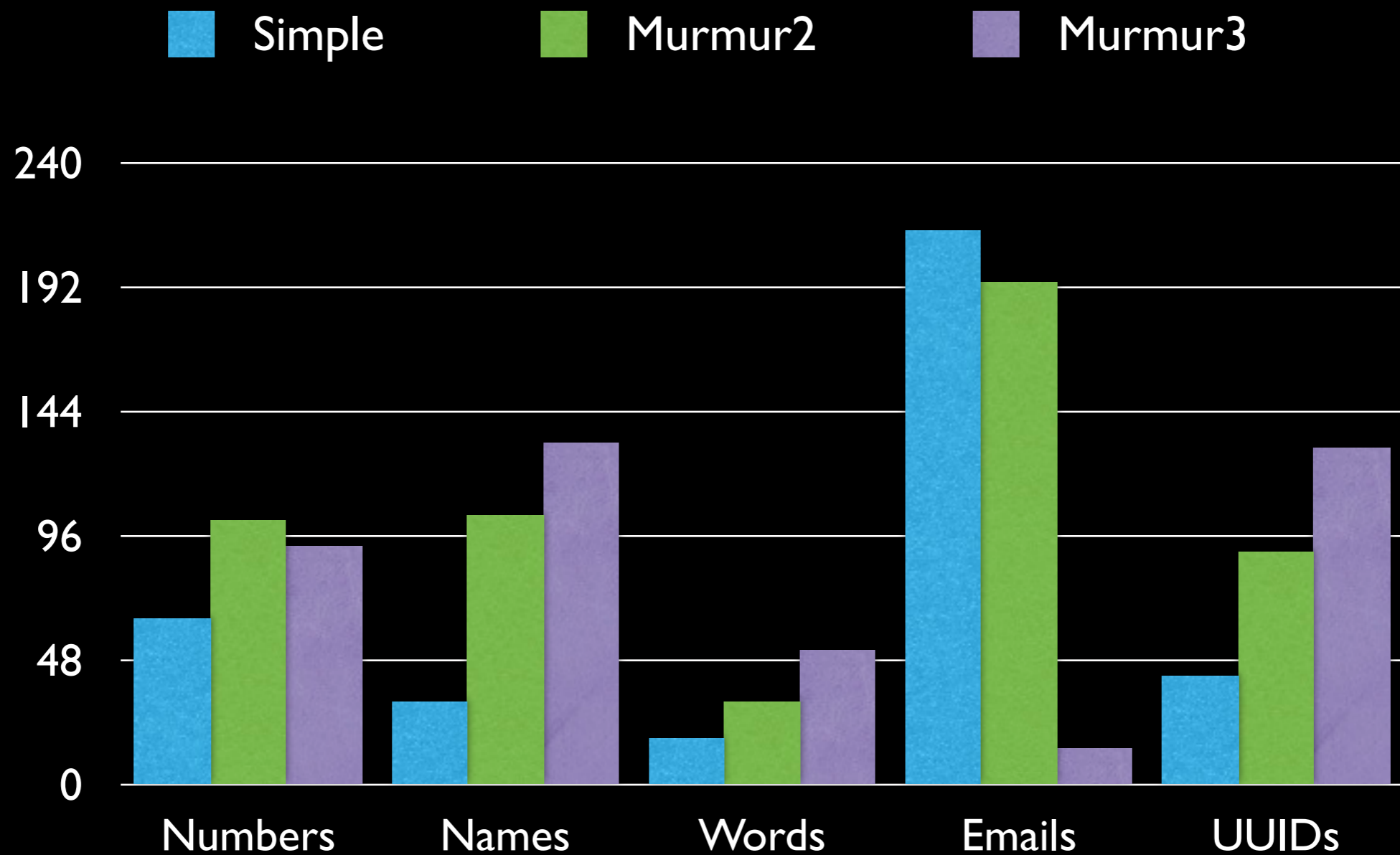
*Gah... The critical last letter will now
always go to the test name string...*

Murmur Hash

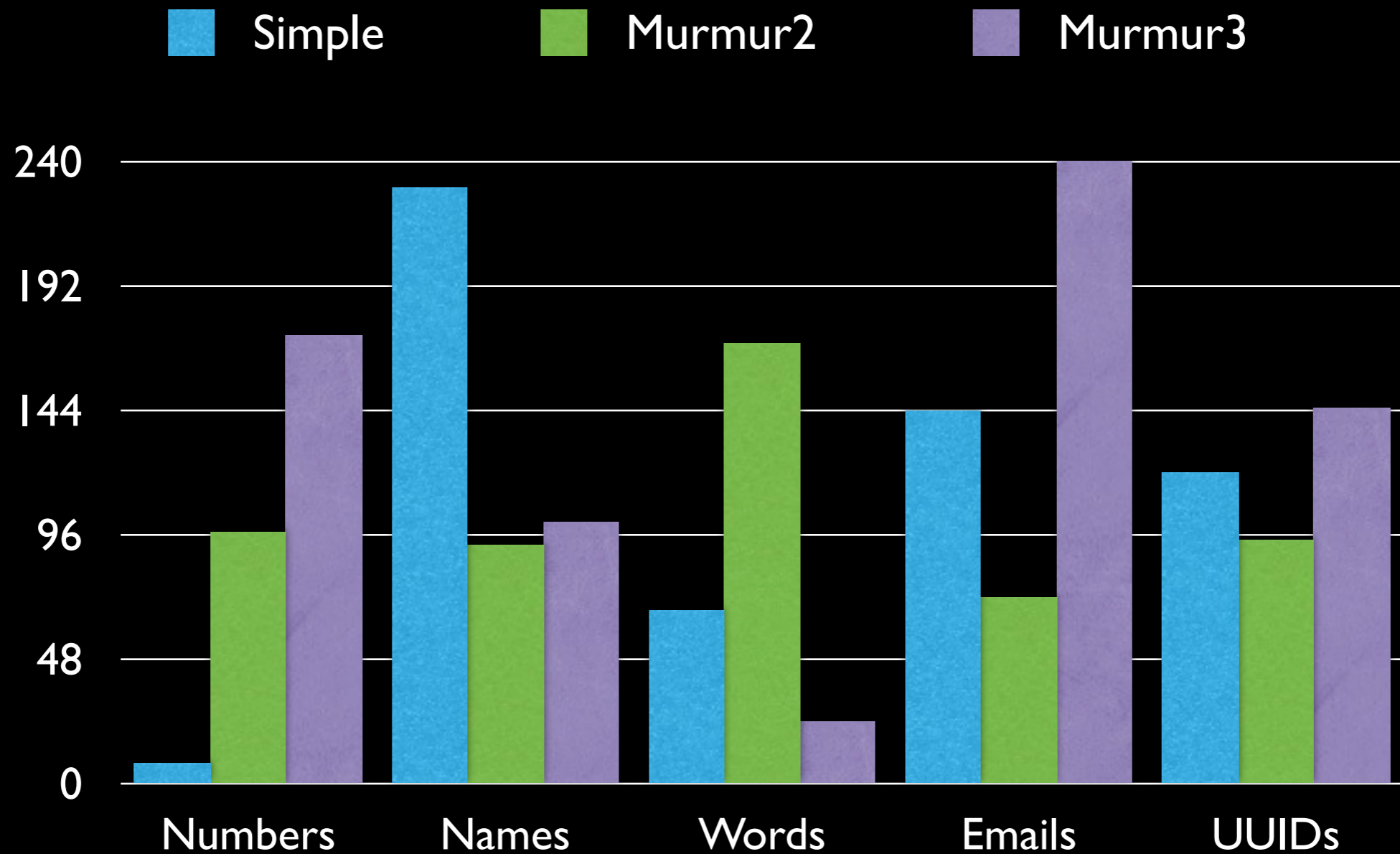
MurmurHash is a non-cryptographic hash function suitable for general hash-based lookup. It was created by Austin Appleby in 2008, and exists in a number of variants, all of which have been released into the public domain. When compared to other popular hash functions, MurmurHash performed well in a *random distribution of regular keys*.

—Wikipedia

No Clear Winner



Split into 3 Groups



Distribution?

- Choose hashing algorithm for your IDs
- Combine ID with Test ID *before hashing*
- Verify your assumptions

Reporting

Reporting

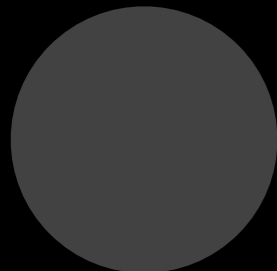
- Client can do the testing, but
- Client must report the results to a server
 - Roll yer own
 - Google Analytics

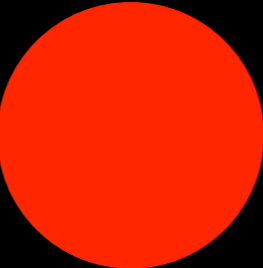
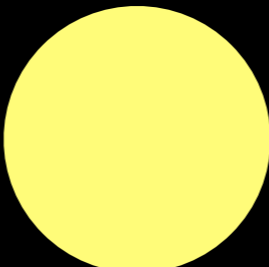
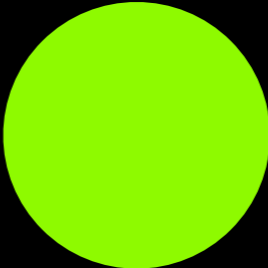
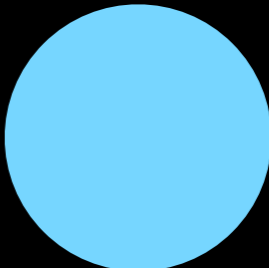
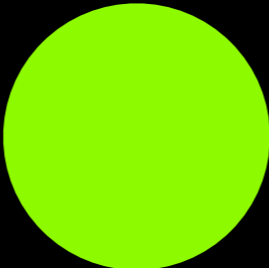
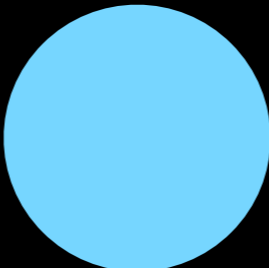
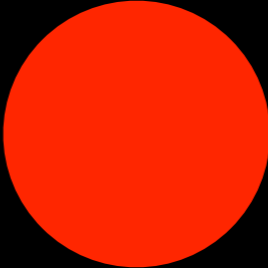
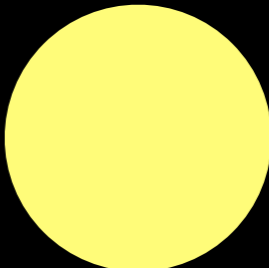
Report Both Events

- Report if the test is shown
- Report if the test is triggered

```
if ( group(userid, "button-test") == 1 ) {  
  tracking('shown', 'shiny-red', guid);  
  
  $('#big-button').addClass('shiny-red').click( function(){  
    tracking('clicked', 'shiny-red', guid);  
  });  
}
```

Variations



	Test 1	Test 2
Group A	 	 
Group B	 	 

Slices

Each major test gets "one slice" out of 20:

```
function slice(userID) {  
    return hash( userID + "major-slices" ) % 20;  
}
```

Slices

Each major test gets "one slice" out of 20:

```
function slice(userID) {  
    return hash( userID + "major-slices" ) % 20;  
}
```

```
if (slice(userID) == 5) // 4th slice is our button test  
    var group = hash( userID + testName ) % 2;  
    // ...  
}
```

Epsilon-Greedy

- Called *Multi-arm Bandit*
- 10% of the time, *exploration*:
 - Exploration: choose a random test
- Otherwise, *exploitation*:
 - For each test, calculate its *value*
(number of successes / times shown)
 - Use the best test...

```
var tests = [  
  {  
    name: "red",  
    show: function() { },  
    successes: 1,  
    shown: 1  
  },  
  {  
    name: "blue",  
    show: function() { },  
    successes: 1,  
    shown: 1  
  }  
];
```



```
function choose(tests) {
  var bestTest;

  if ( Math.random() < 0.1) {
    // Exploration ... choose a random test to show
    bestTest = tests[ randint(tests.length) ];
  }
  else {
    // Exploitation ... Find best performing test
    var bestValue = 0;
    for (var t in tests) {
      var value = tests[t].successes / tests[t].shown;

      if (value > bestValue) {
        bestTest = tests[t];
        bestValue = value;
      }
    }
  }
}
bestTest.shown++; // increment times test is shown
// Of course, you have to store test data on the server...
return show(bestTest);
}
```

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	red
11	2/8	25%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	red
11	2/8	25%	1/4	25%	red

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	red
11	2/8	25%	1/4	25%	red
12	2/9	22%	1/4	25%	

Iteration	Red	Value	Blue	Value	Best Test
1	1/1	100%	1/1	100%	red
2	1/2	50%	1/1	100%	blue
3	1/2	50%	1/2	50%	red
4	1/3	33%	1/2	50%	blue
5	1/3	33%	1/3	33%	red
6	1/4	25%	1/3	33%	blue
7	1/4	25%	1/4	25%	red ★
8	2/5	40%	1/4	25%	red
9	2/6	33%	1/4	25%	red
10	2/7	29%	1/4	25%	red
11	2/8	25%	1/4	25%	red
12	2/9	22%	1/4	25%	blue

Iteration	Red	Value	Blue	Value	Best Test
13	2/9	22%	1/5	20%	red
14	2/10	20%	1/5	20%	red
15	2/11	18%	1/5	20%	blue
16	2/11	18%	1/6	17%	red
17	2/12	17%	1/6	17%	red
18	2/13	15%	1/6	17%	blue
19	2/13	15%	1/7	14%	red
20	2/14	14%	1/7	14%	red
21	2/15	13%	1/7	14%	blue
22	2/15	13%	1/8	13%	red
23	2/16	13%	1/8	13%	red
24	2/17	12%	1/8	13%	blue

Tools

Optimizely

Etsy's *Feature* Project

<https://github.com/etsy/feature>

```
$server_config['button_test'] = array(
    'enabled' => array(
        'blue' => 15,
        'red' => 15
    ),
);
```

```
if (Feature::isEnabled('button_test')) {
    switch (Feature::variant('button_test')) {
        case 'blue':
            // ...
            break;
        case 'red':
            // ...
            break;
    }
}
```

Lab Rats

<http://github.com/howardabrams/labrats>

Step 1. Functions contain Test Group “Feature”

```
function shinyRed() {  
  this.addClass('shiny-red');  
}
```

```
function flashyBlue() {  
  this.addClass('flashy-blue');  
}
```

Step 2. Call labrats to have “Correct” feature called

```
var buttonTest = { callbacks: [ shinyRed, flashyBlue ] };  
  
$("#logo-test").labrats(buttonTest).click(...);
```


Step 1. Functions contain Test Group “Feature”

```
function shinyRed() {  
  this.addClass('shiny-red');  
}
```

```
function flashyBlue() {  
  this.addClass('flashy-blue');  
}
```

Step 2. Call labrats to have “Correct” feature called

```
var buttonTest = { callbacks: [ shinyRed, flashyBlue ] };  
  
$("#logo-test").labrats(buttonTest).click(...);
```

Step 1. Functions contain Test Group “Feature”

```
function shinyRed() {  
  tracking('shown', 'shiny-red', guid);  
  this.addClass('shiny-red').click( function(){  
    tracking('clicked', 'shiny-red', guid);  
  });  
}  
  
function flashyBlue() {  
  tracking('shown', 'flashy-blue', guid);  
  this.addClass('flashy-blue').click( function(){  
    tracking('clicked', 'flashy-blue', guid);  
  });  
}
```

Step 2. Call labrats to have “Correct” feature called

```
var buttonTest = { callbacks: [ shinyRed, flashyBlue ] };  
  
$("#logo-test").labrats(buttonTest).click(...);
```

Step 1. Functions contain Test Group “Feature”

```
function shinyRed() {
  tracking('shown', 'shiny-red', guid);
  this.addClass('shiny-red').click( function(){
    tracking('clicked', 'shiny-red', guid);
  });
}

function flashyBlue() {
  tracking('shown', 'flashy-blue', guid);
  this.addClass('flashy-blue').click( function(){
    tracking('clicked', 'flashy-blue', guid);
  });
}
```

Step 2. Call labrats to have “Correct” feature called

```
var buttonTest = { name: "Checkout Button",
                  callbacks: [ shinyRed, flashyBlue ] };
$("#logo-test").labrats(buttonTest).click(...);
```

Step 1. Functions contain Test Group “Feature”

```
function shinyRed() {
  tracking('shown', 'shiny-red', guid);
  this.addClass('shiny-red').click( function(){
    tracking('clicked', 'shiny-red', guid);
  });
}

function flashyBlue() {
  tracking('shown', 'flashy-blue', guid);
  this.addClass('flashy-blue').click( function(){
    tracking('clicked', 'flashy-blue', guid);
  });
}
```

Step 2. Call labrats to have “Correct” feature called

```
var buttonTest = { key: guid, name: "Checkout Button",
                  callbacks: [ shinyRed, flashyBlue ] };
$("#logo-test").labrats(buttonTest).click(...);
```

Hashing Algorithm?

```
$.labrats.configure( {  
  hash: function(key) {  
    return murmurhash3_32_gc(key, 73);  
  }  
});
```

Hashing Algorithm?

```
$.labrats.configure( {  
  hash: function(key) {  
    return murmurhash3_32_gc(key, 73);  
  }  
});
```

Seed value



Control Groups

Control Groups

A

B

Control Group

Control Groups



All test groups are in a
10% subset... Rest are control

```
$.labrats( { name: 'Checkout Button', subset: 10,  
             callbacks: [ shinyRed, flashyBlue ],  
             control: oldButton  
           } );
```

Control Groups



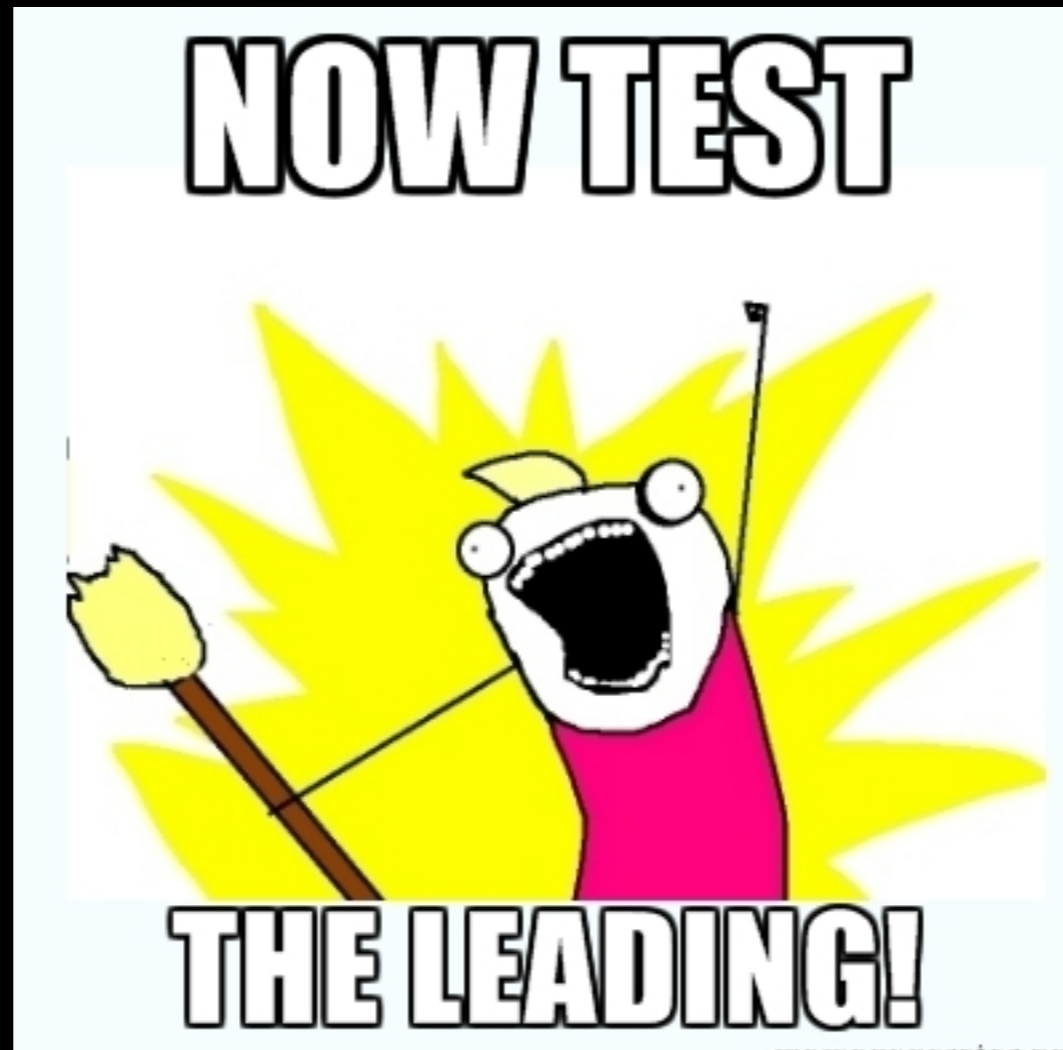
All test groups are in a
10% subset... Rest are control

```
$.labrats( { name: 'Checkout Button', subset: 10,  
            callbacks: [ shinyRed, flashyBlue ],  
            control: oldButton  
          } );
```

Tips

Don't Test Everything

Don't Test Everything



Calculate Sample Size and Test Duration

Never Test on “Time”

Always test until you reach a specific threshold

Run Test Groups
in Parallel

Don't Surprise
Your Reliable Customers

Never put User
in both groups
on the same Test

General
vs.
Targeted

Questions?